

# Ramp Agents

## London Heathrow Airport, Ramp & Baggage

Vacancies have arisen for Ramps Agents, based within our Ramp & Baggage department at LHR

### Experience

- Previous experience of working within a busy environment is essential.

### Essential Skills

- Driving Licence
- Able to obtain an Airside Driving Permit

### Desirable Skills

- Ability to work to tight deadlines
- Able to work at any company premises
- Safety Driven
- Good team player, but capable of individual action

### Key Tasks

- Liaise with customers in a polite and efficient manner
- Manually load cargo, baggage and mail into aircraft
- Assist with aircraft towing and pushback operations
- Operate aircraft in-plane loading systems and terminal baggage belt systems
- Interact closely with transport staff with the efficient turnaround of their vehicle
- Complete damage reports for equipment and baggage
- Assist HM Customs as required
- Operate mobile and fixed equipment
- Maintain good housekeeping – i.e.- return vehicles to designated parking areas, ensuring that they are clean for use
- Maintain general security of ramp in accordance with Company Security Procedures
- Maintain a safe working environment and observe safe working practices
- Comply with all Company Procedures and Instructions and act on instructions from Supervisors/Managers as necessary
- Have an understanding of the requirements of Good Distribution (GDP) for pharmaceutical and medicinal products and the rules and regulations that affect dnata
- Be aware of the role of the Responsible Person (RP) within a designated site for handling of pharmaceutical and medicinal products under GDP processes
- To undertake any other duties as required by management, commensurate with the grade of the post
- Promote at all times the Vision, Mission, Values of dnata

### Hours of work:

- 40 hours per week – Various shift patterns.
- Flexibility is required in accordance with the business operation

If you believe you have the drive and enthusiasm required, apply in writing with an up to date CV and covering letter advising why you are suitable for this position to:

Melanie Najem. Room 2513 Southwing Offices, Terminal 3, London Heathrow Airport, TW6 1AA  
Email: [melanie.najem@dnata.co.uk](mailto:melanie.najem@dnata.co.uk)

Successful applicants will be shortlisted for interview, and must have the legal right to work in the UK  
Internal candidates - please ensure you have informed your manager of your application

**Closing Date: 31<sup>st</sup> January 2019**

dnata Ltd is an equal opportunities employer

